

# **International Purchasing and Supply Management**

## **WORLD DIRECTORY OF INSPECTION COMPANIES**

**ITC**



**INTERNATIONAL TRADE CENTRE UNCTAD/WTO**

**Abstract for trade information services**

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INTERNATIONAL TRADE CENTRE UNCTAD/WTO  
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Geneva: ITC, 1999, v, 265 pages

**Inspection services, Directories.** Directory of pre-shipment inspection companies worldwide - lists companies in alphabetical order, indicating contact details, services performed, types of products inspected and geographical coverage; also contains a classified listing of companies by country.

English

(Free to developing countries)

Palais des Nations, 1211 Geneva 10, Switzerland

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## ***Introduction***

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For more than a hundred years, importers have used the services of independent inspection companies to certify the quality and quantity of the products they wished to import. These inspections, which are in most cases conducted prior to shipment and in the country of exportation, are intended to assure the importer that the goods conform to the technical specifications and the quality standards laid down in the contract and that the quantities being shipped are correct. The services of such inspection companies (commonly called Pre-Shipment Inspection, or PSI, companies) are utilised not only by private business firms, but also by state-owned enterprises and government departments. In fact, regulations in certain countries require that goods procured by government departments be inspected and certified for quality and quantity by independent and competent inspection companies<sup>1</sup>.

Mention should be made that a few leading inspection companies have also been offering, for the past 20 years, price verification schemes to Governments of importing countries. Such schemes are now regulated by the WTO Agreement on PSI. However, the present directory purposefully does not focus on price verification services, but presents all services offered by PSI companies.

In addition to playing a key role in enforcing contractual relationships between importers and exporters, PSI companies may also offer two other important services to importers and exporters.

First of all, they may facilitate the customs valuation and clearance process. By submitting to customs authorities reliable import documents, they may minimise the risks of tariff mis-classification and wrong duty assessment. Theoretically, customs clearance should therefore be faster when using PSI services. Likewise, the sealing of full containers by PSI companies at loading may contribute to accelerating the clearance process for imported goods in the buying country. Thus, shipments may be transferred directly to their final destination at the buyer's premises without any intermediate customs inspection, with the exception of spot checks.

Secondly, PSI companies may fulfil another important function by certifying the exporter's quality management systems. When doing so, they contribute to the dissemination and application of international quality management standards, such as ISO 9000, as well as of common safety regulations.

In summary, pre-shipment inspection companies, by helping to enforce contracts between importers and exporters, by facilitating customs clearance and by certifying exporters' quality management systems, contribute to reducing uncertainty, obstacles and costs in international trade.

### PSI companies profile:

The PSI sector is characterised by a large variety of market players. It ranges from multinationals on the one hand to relatively small PSI companies on the other. Various multinationals have established a very dense network of correspondents throughout the world,

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<sup>1</sup> *Business Guide to the Uruguay Round*, International Trade Centre UNCTAD/WTO & Commonwealth Secretariat (1995) ISBN-0-85092-443-Y

while smaller PSI companies have thrived on their strong knowledge of local specificities. Multinationals deal with a large range of products; smaller PSI companies tend to specialise in very specific niches. Multinationals have developed a large number of peripheral services such as training, consulting and certification of quality systems, while smaller PSI companies often focus on services (or part services) strictly linked to physical inspection itself namely: sampling, testing and supervision of loading. Nevertheless, in spite of their differences, they all contribute to certifying the quality and quantity of goods ordered abroad. This large variety of services offered should not be considered as a problem by importers and exporters, but rather as a response to differing market requirements world-wide.

This directory of pre-shipment inspection companies should be considered as a tool by importing organisations looking for basic information on inspection services. Its main objective is to provide a general overview of PSI companies world-wide while the country coverage of each company is shown, detailed data has only been given pertaining to their head offices and regional branches. Further details, particularly on specific services provided by local branches or representatives can be obtained by directly contacting the relevant head offices.

Likewise, this directory is not fully exhaustive. It is based on the answers to a questionnaire addressed in 1996 to one hundred and sixty four PSI companies, throughout the world. Sixty-five firms sent us their responses and recently updated their records. We are fully aware of the limitations of this directory. Newcomers may have entered the market since the questionnaire was sent; the situation of the companies listed in the directory may have changed. Nevertheless, we believe that the directory will be a very useful tool, and intend to issue a revised and updated version in the future. We thus invite all concerned organisations that have been not included in this directory to fill in the attached questionnaire and mail/fax it to us<sup>2</sup>. We also invite organisations already included in it to contact us to provide any additional information, clarifications and/or suggestions for this next edition. We are confident that this directory will be useful to the international purchasing and supply activities of your organisation.

All information is expected soon to be available on our web-site:  
([www.intracen.org/services/ipsms/ipsms.htm](http://www.intracen.org/services/ipsms/ipsms.htm)).

The directory contains 4 broad categories of information with respect to PSI companies: the main details of listed companies, the main services they provide and the types of products inspected and their geographical coverage.

A. Main details of PSI companies:

Details of headquarters of listed PSI companies and their country offices. Mention should be made that not all country offices could be included in this directory, especially when several offices of a same company existed in one country. Do not hesitate to contact PSI companies directly to obtain detailed information.

B. Main services provided:

This listing shows the different services performed by these PSI companies. The following 11 types of services have been identified:

1. Product quality inspection services:  
*Sampling, testing and analysing products to check their safety and quality (in accordance with the specifications of the contract).*

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<sup>2</sup> See details in page 10.

2. **Product quantity inspection services:**  
*Supervision of the loading (weight and volume) and comparison with quantities ordered.*
3. **Laboratory services:**  
*Existence of laboratory premises to implement quality testing.*
4. **Non-destructive testing services:**  
*Use of methods of examining materials that avoid damages to these (e.g.: vibrations and X-rays etc.).*
5. **Quality Management system certification services:**  
*Certification of quality management systems (i.e.: ISO 9000).*
6. **Laboratory/Testing facility accreditation services:**  
*Accreditation allowing certification of laboratories and other testing facilities.*
7. **Environmental services:**  
*Services offered with respect to environment protection (e.g.: certification of environmental management systems such as ISO 14000).*
8. **Customs classification/valuation services (to government):**  
*Mandate from governments to monitor the adequate classification of items under tariff regulations and assess the related values of goods for duty and other purposes.*
9. **Consultancy services:**  
*Services such as technical assistance in quality assurance and maintenance.*
10. **Training services:**  
*Training programmes offered in relation to quality assurance.*
11. **Other services:**  
*Any other services connected to the pre-shipment inspection activity (e.g.: logistics services).*

C. **Main types of products inspected:**

This is a list of product areas for which the PSI companies provide inspection services.

These are:

1. Agricultural products;
2. Mineral products;
3. Petroleum and petrochemical products;
4. Other chemical and pharmaceutical products;
5. Other raw materials;
6. Consumer goods (processed foods, textiles, household goods, etc.) ;
7. Machinery and equipment.

D. **Geographical coverage of PSI companies:**

Listing of countries and territories where these PSI companies offer their services.

# Section 1

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## **Details of PSI Companies**

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This first section of the directory includes all details of listed companies by alphabetical order of company name and it also includes the following information on each company:

- A. Main details of PSI companies;
- B. Main services provided;
- C. Main types of products inspected;
- D. Geographical coverage of PSI companies;

Companies that are listed in this directory are:

ALEX STEWART INTERCORP - CHILE Y COMPANIA LIMITADA  
APRAGAZ  
ARAB INSPECTION & Q.A. COMPANY – AICO  
ATK RZW  
AVCO INSPECTION CC

BUREAU VERITAS S.A.

CAL-TEX LTDA.  
CCIS SINGAPORE PTE LTD.  
CESMEC LTDA.  
CHINA COMMODITY INSPECTION CORPORATION PTY LTD.  
COMPAÑIA DE CONTROL SAYBOLT COARCO CHILENA LTDA.  
CONTROL UNION INT. GESELLSCHAFT FÜR WARENKONTROLLE  
COOPERHEAT INSPECTION SERVICES  
COPRO ASBL  
CORPORACION COLOMBIA INTERNACIONAL  
COTECNA INSPECTION S.A.  
CROWN AGENTS, QUALITY ASSURANCE & INSPECT. SERVICE  
CZECH AGRICULTURAL AND FOOD INSPECTION

DICTUC S.A.  
DNV DEVELOPMENT

ETRS PTY. LTD. (REGISTERED OFFICE)

INDSERVE C.C.  
INDUSTRIAL INSPECTION (INTERNATIONAL) INC.  
INSPECTION SERVICES INTERNATIONAL  
INSPECTION, TESTING & CERTIFICATION  
INSPECTORATE AMERICA CORPORATION  
INSPEKTA A.S.  
INSTITUTO COLOMBIANO DE NORMAS TECNICAS

**INTERTEK TESTING SERVICES**

**JAPAN GAS APPLIANCES INSPECTION ASSOCIATION  
JAPAN HEATING APPLIANCES INSPECTION ASSOCIATION  
JAPAN POWER ENGINEERING & INSPECTION CORP.  
JAPAN SYNTHETIC TEXTILE INSPECT.INST.FOUNDATION  
JOINT-STOCK COMPANY "UKRIMPEX"**

**LLOYD'S REGISTER OF SHIPPING**

**MARINE INSPECTION AND TESTING SERVICES, INC.  
MERZ & MC LELLAN  
MOODY INTERNATIONAL SOUTH AFRICA**

**N.V. KEMA**

**O.C.B. VZW  
OVERSEAS MERCHANDISE INSPECTION CO., LTD. (OMIC)  
OY/AS SEA LOAD CONTROL LTD.**

**PT SURVEYOR INDONESIA  
PT. KARTIKA KARKAM  
PT. RADIANT UTAMA  
PT. SUPERINTENDING CO.OF INDONESIA (SUCOFINDO) H.Q**

**QUALITY AND STANDARDS AUTHORITY OF ETHIOPIA (QSAE)**

**RÖNTGEN TECHNISCHE DIENST BV**

**SETSCO SERVICES PTE LTD  
SGS: SOCIÉTÉ GÉNÉRALE DE SURVEILLANCE S.A.  
STANDARDS ASSOCIATION OF ZIMBABWE**

**TÜV INTERNATIONAL GMBH**

**UNDERWRITERS LABORATORIES, INC.**

**V/O "SOYUZEXPERTIZA", SOEX, OF CCI RF**

## OY/AS SEA LOAD CONTROL LTD.

**Mail address** Kalajoentie 298  
**Postal code** FI-85100  
**City** Kalajoki  
**Country** FINLAND

**This PSI Company has Country Offices in the following countries/territories**

<b>Country</b>	<b>Name of Country Office</b>
Estonia	As Sea Load Control Baltic Ltd.
Russian Federation	A/O SLC - C LTD.

**Phone** +358-500-324 456  
**Fax** +358-8-460 141  
**Email address** office@seaload.net  
**URL address** www.seaload.net

**Contact person** Captain Esa A. Anttila  
**Title**  
**Notes**

**Services performed OY/AS SEA LOAD CONTROL LTD.**

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> <b>Product Quality Inspection services</b></li> <li><input checked="" type="checkbox"/> <i>Agricultural products</i></li> <li><input checked="" type="checkbox"/> <i>Mineral products</i></li> <li><input checked="" type="checkbox"/> <i>Petroleum and petro chemical products</i></li> <li><input checked="" type="checkbox"/> <i>Other chemical/pharmaceutical products</i></li> <li><input checked="" type="checkbox"/> <i>Other raw materials</i></li> <li><input checked="" type="checkbox"/> <i>Consumer goods</i></li> <li><input checked="" type="checkbox"/> <i>Machinery and equipment</i></li> <br/> <li><input checked="" type="checkbox"/> <b>Non-destructive testing services</b></li> <li>Spectrometric analysis for metals.</li> <li><input checked="" type="checkbox"/> <b>Consultancy services</b></li> <li>Supercargo-consultancy for loading supervision</li> <br/> <li><input checked="" type="checkbox"/> <b>Laboratory services</b></li> <li><input checked="" type="checkbox"/> <i>Agricultural products</i></li> <li><input checked="" type="checkbox"/> <i>Mineral Products</i></li> <li><input type="checkbox"/> <i>Petroleum and petro chemical products</i></li> <li><input type="checkbox"/> <i>Other chemical/pharmaceutical products</i></li> <li><input type="checkbox"/> <i>Other raw materials</i></li> <li><input type="checkbox"/> <i>Consumer goods</i></li> <li><input type="checkbox"/> <i>Machinery and equipment</i></li> <br/> <li><b>Other services 1</b></li> <li><input type="checkbox"/> <i>Agricultural products</i></li> <li><input type="checkbox"/> <i>Mineral products</i></li> <li><input type="checkbox"/> <i>Petroleum and petro chemical products</i></li> <li><input type="checkbox"/> <i>Other chemical/pharmaceutical products</i></li> <li><input type="checkbox"/> <i>Other raw materials</i></li> <li><input type="checkbox"/> <i>Consumer goods</i></li> <li><input type="checkbox"/> <i>Machinery and equipment</i></li> </ul> | <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> <b>Product Quantity Inspection services</b></li> <li><input checked="" type="checkbox"/> <i>Agricultural products</i></li> <li><input checked="" type="checkbox"/> <i>Mineral products</i></li> <li><input checked="" type="checkbox"/> <i>Petroleum and petro chemical products</i></li> <li><input checked="" type="checkbox"/> <i>Other chemical/pharmaceutical products</i></li> <li><input checked="" type="checkbox"/> <i>Other raw materials</i></li> <li><input checked="" type="checkbox"/> <i>Consumer goods</i></li> <li><input checked="" type="checkbox"/> <i>Machinery and equipment</i></li> <br/> <li><input type="checkbox"/> <b>Quality System certification services</b></li> <li><input type="checkbox"/> <b>Customs classification/valuation services</b></li> <li><input checked="" type="checkbox"/> <b>Laboratory- Testing facility- Accreditation services</b></li> <li>Mobile Laboratory equipment for grain analysis.</li> <li><input type="checkbox"/> <b>Training services</b></li> <li><input type="checkbox"/> <b>Environmental services</b></li> <li><b>Other services 2</b></li> <li><input type="checkbox"/> <i>Agricultural products</i></li> <li><input type="checkbox"/> <i>Mineral products</i></li> <li><input type="checkbox"/> <i>Petroleum and petro chemical products</i></li> <li><input type="checkbox"/> <i>Other chemical/pharmaceutical products</i></li> <li><input type="checkbox"/> <i>Other raw materials</i></li> <li><input type="checkbox"/> <i>Consumer goods</i></li> <li><input type="checkbox"/> <i>Machinery and equipment</i></li> <br/> <li><b>Other services 3</b></li> <li><input type="checkbox"/> <i>Agricultural products</i></li> <li><input type="checkbox"/> <i>Mineral products</i></li> <li><input type="checkbox"/> <i>Petroleum and petro chemical products</i></li> <li><input type="checkbox"/> <i>Other chemical/pharmaceutical products</i></li> <li><input type="checkbox"/> <i>Other raw materials</i></li> <li><input type="checkbox"/> <i>Consumer goods</i></li> <li><input type="checkbox"/> <i>Machinery and equipment</i></li> </ul> |
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**Countries where services are performed by OY/AS SEA LOAD CONTROL LTD.**

**Estonia  
Finland  
India  
Latvia  
Lithuania  
Poland  
Russian Federation  
Sweden  
Taiwan (Province of China)  
Turkey  
United States of America**

## **Section 2**

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### ***PSI Companies providing services, by country/territory***

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This second section presents Inspection companies offering services per country/territory. Those covered by the fifty-five listed companies are:

Albania, Algeria, Andorra, Angola, Antigua and Barbuda, Argentina, Armenia, Australia, Austria, Azerbaijan.

Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bolivia, Bosnia and Herzegovina, Botswana, Brazil, Brunei Darussalam, Bulgaria, Burkina Faso.

Cambodia, Cameroon, Canada, Cape Verde, Cayman Islands, Central African Republic, Chile, China, Colombia, Comoros, Congo, D.R., Cook Islands, Costa Rica, Côte d'Ivoire, Croatia, Cuba, Cyprus, Czech Republic.

Democratic People's Republic of Korea, Denmark, Djibouti, Dominican Republic.

Ecuador, Egypt, El Salvador, Estonia, Ethiopia.

Fiji, Finland, France, French Guyana, French Polynesia.

Gabon, Gambia, Georgia, Germany, Ghana, Greece, Guadeloupe and Martinique, Guatemala, Guinea, Guyana, Haiti, Honduras, Hong Kong (Special Administrative Region of China), Hungary.

Iceland, India, Indonesia, Iran (Islamic Republic of), Iraq, Ireland, Israel, Italy.

Jamaica, Japan, Jordan.

Kazakhstan, Kenya, Kuwait, Kyrgyzstan.

Lao People's Democratic Republic, Latvia, Lebanon, Liberia, Libyan Arab Jamahiriya, Lithuania, Luxembourg.

Macau, Madagascar, Malawi, Malaysia, Mali, Malta, Mauritania, Mauritius, Mexico, Monaco, Mongolia, Morocco, Mozambique, Myanmar.

Namibia, Nepal, Netherlands, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Norfolk Island, Norway.

Oman

Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico.

**Qatar**

**Republic of Korea, Republic of Moldova, Romania, Russian Federation, Rwanda.**

**Saint Lucia, Samoa, San Marino, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, Solomon Islands, Somalia, South Africa, Spain, Sri Lanka, Sudan, Suriname, Swaziland, Sweden, Switzerland, Syrian Arab Republic.**

**Taiwan (Province of China), Tajikistan, Thailand, The Former Yugoslav Republic of Macedonia, Togo, Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Uganda, Ukraine, United Arab Emirates, United Kingdom, United Republic of Tanzania, United States of America, Uruguay, Uzbekistan.**

**Vatican City State, Venezuela, Viet Nam, Virgin Islands (U.S).**

**Yugoslavia**

**Zambia, Zimbabwe.**